

2022 Annual General Meetings

Frequently asked questions and answers

1. When is Transurban Group's AGM?

Transurban Group's AGM will be held in Meeting Rooms 210 and 211, Level 2, Melbourne Convention Centre, Melbourne Convention and Exhibition Centre, 2 Clarendon Street, South Wharf, Victoria 3006 and online on Thursday, 20 October 2022 at 11.00am (AEDT).

2. How do I participate in the AGM?

To participate in the AGM, security holders should register in person or online at least 15 minutes before the meetings as outlined below.

To register to participate in person, you will need proof of identity and your security holder number. Further information on how to participate in person is outlined on pages 3 and 19 of the Notice of meetings, available at www.transurban.com/agm

To register to participate online, you will need:

- a computer or mobile device with internet access and the latest version of Chrome, Safari, Edge or Firefox;
- your security holder number and postcode; and
- to go to the online meetings platform at www.meetnow.global/MXDZ5TL and follow the prompts to register your attendance at the meetings.

Further information on how to participate online is outlined in the 2022 AGM Online Participation Guide and on pages 3, 19 and 20 of the Notice of meetings. Both documents are available at www.transurban.com/agm

3. I do not know my security holder number?

Security holders can find their security holder number (SRN/HIN) on:

- their personalized proxy form sent with their Notice of meetings;
- their most recent Distribution Statement or Annual Tax Statement; or
- the welcome letter or other documentation received from Computershare on becoming a Transurban security holder.

4. Can I vote prior to the AGM?

Yes, security holders may appoint a proxy and submit a directed proxy vote at www.investorvote.com.au. Proxy votes must be received by **11.00am (AEDT) on Tuesday, 18 October 2022.**

Instructions on how to appoint a proxy are available at www.investorvote.com.au and under "How to vote and appoint a proxy" on page 20 of the Notice of meetings available at www.transurban.com/agm

If security holders are unable to complete an online proxy appointment, a proxy form can be requested by contacting Computershare on 1300 360 146 (within Australia) or +61 3 9415 4315 (overseas).

Security holders intending to participate online are encouraged to appoint a proxy and submit a directed proxy vote prior to the AGM in the event any technical difficulties arise during the course of the meetings. Further information on how technical difficulties will be dealt with during the meetings is outlined on page 3 of the Notice of meetings.

5. If I vote prior to the AGM can I still participate in the AGM?

Yes, security holders who appoint a proxy or attorney may still participate in the meetings in person or online. However, if the security holder votes on a resolution, the proxy or attorney is not entitled to vote as that security holder's proxy or attorney on the resolution.

6. Can I submit questions prior to the AGM?

Yes, security holders can submit written questions in advance of the meetings by emailing corporate@transurban.com or online via www.investorvote.com.au

Questions must be received by Thursday, 13 October 2022.

The Chair of the meetings will endeavor to address as many of the more frequently raised relevant questions as possible during the course of the meetings. However, there may not be sufficient time available at the meetings to address all of the questions raised. Please note that individual responses will not be sent to security holders.

7. Will I receive a hard copy Notice of meetings and proxy form by post?

The 2022 Notice of meetings is available for all security holders online at www.transurban.com/agm. Hard copies of the Notice of meetings and proxy form will be sent by post ahead of the AGM to security holders who have not elected to receive their notice of meetings electronically and who have not provided their email address to us. Security holders can request a hard copy of the Notice of meetings by contacting Computershare on 1300 360 146 (within Australia) or +61 (03) 9415 4315 (overseas).

8. How do I watch the AGM as a non-voting security holder or member of the public?

Non-voting security holders may attend and ask questions at the AGM in person or online.

Members of the public may attend the AGM in person or online by registering as a guest. Attendance as a guest at the AGM by members of the public is at Transurban's discretion. Guests wishing to attend the AGM online should refer to the 2022 AGM Online Participation Guide available at www.transurban.com/agm for further information.

Please note, only security holders will be able to vote or ask questions.

The webcast will be recorded and made available to view at www.transurban.com/agm after the meetings.

9. Can I vote during the AGM?

Yes, security holders can vote in person or online at the AGM when the Chair of the meetings declares the poll open.

For security holders attending and voting in person at the meetings, a voting card will be provided to you on registration.

For security holders attending and voting online, please refer to the 2022 AGM Online Participation Guide available at www.transurban.com/agm for instructions on how to vote using the online platform.

10. Can I ask questions during the AGM?

Yes, security holders can ask questions in person, online or via telephone during the AGM.

For those security holders attending in person, the Chair will provide instructions on how to ask a question at the commencement of the meetings.

For those security holders attending online, please refer to the 2022 AGM Online Participation Guide available at www.transurban.com/agm for instructions on how to submit written or verbal questions using the online platform. If you wish to ask a written question during the meetings, please submit your question as early as possible so that it may be received and queued in preparation for the relevant agenda item. If you wish to ask a verbal question, please call the telephone number provided on the online platform at the commencement of the relevant agenda item and follow the prompts.

11. What if I am late logging in to the online meetings platform? What is the latest time I can join the AGM online?

Security holders can join the AGM online at any time during the course of the meetings by following the steps outlined in question 2. Security holders will be advised prior to the close of voting to submit their votes.

12. What do I do if I am logged out of the online meetings platform during the AGM?

Attendees can log back into the online meetings platform by following the steps outlined in question 2.

If you require assistance prior to or during the meetings please contact Computershare on +61 3 9415 4024.

13. What if I experience technical difficulties whilst attending online and miss my opportunity to ask a question or vote?

Security holders attending online will need to be logged in to the online meetings platform in order to ask questions and vote at the AGM. If you lose your internet connection you will need to log back in to the AGM by following the steps outlined in question 2.

To ensure all votes are received by Transurban, security holders are encouraged to appoint a proxy and submit a directed proxy vote in advance of the AGM if they plan to participate in the meetings online.

Security holders are also encouraged to submit questions in advance of the AGM, via www.investorvote.com.au or by emailing corporate@transurban.com by Thursday, 13 October 2022.

14. I cannot participate in real time at the AGM, can I view it later?

The AGM webcast will be recorded and made available to view after the meetings at www.transurban.com/agm

15. Where do I get help if needed during the AGM?

If you require assistance prior to or during the meetings please contact Computershare on +61 3 9415 4024.