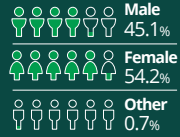


Who completed the survey?

Total participants

4,106



8%

English as a second language



3%

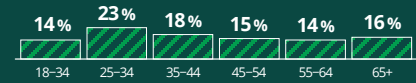
Aboriginal or Torres Strait Islander

49%

Are close neighbours of Transurban assets



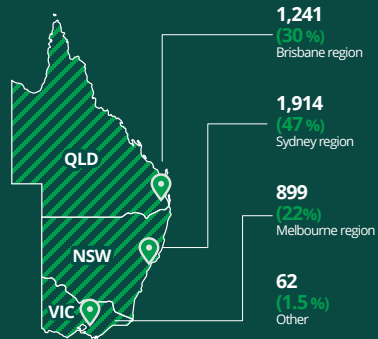
Age distribution



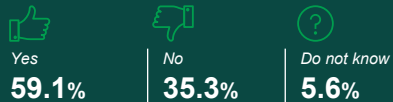
Employment status



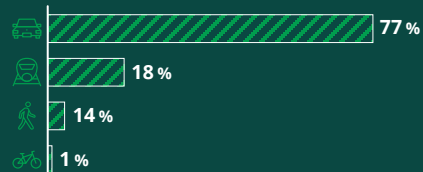
Location



Linkt customer



Primary mode of transport



2022 Community Engagement Survey

We're focused on empowering customers, championing road safety and strengthening communities



What we heard

Empowering customers

66%

agree empowering customers is important to them

46%

are satisfied with our performance in this area

How we're acting on these focus areas

13,500

customer supported through our Linkt Assist hardship program in FY22

4¢ per litre

fuel discount available for our customers through the Linkt app

27%

average greenhouse gas emissions savings for customers using our roads

Championing road safety

83%

agree it is important for Transurban to invest in road safety partnerships

57%

agree that safety measures were a significant benefit of using Transurban toll roads

2x as safe

Transurban roads have been independently assessed as safer than like roads

6

driver training partnerships supporting 300+ vulnerable community members gain greater independence

2,000+

child car seats checked through our partnership with Kidsafe in QLD, VIC and NSW

Strengthening communities

69%

want Transurban to take an active role in strengthening communities

44%

are satisfied with our performance in this area

>\$4.15M

invested in community grants and donations, education and training and road safety initiatives during FY22

50,000+

people directly benefitted from our financial, material or other support in FY22

4,200+

students supported through education and STEM programs in FY22