

August 2025

Urban Mobility Trends

Our annual Urban Mobility Trends reports track people's transport habits and preferences – allowing us to observe trends over time.

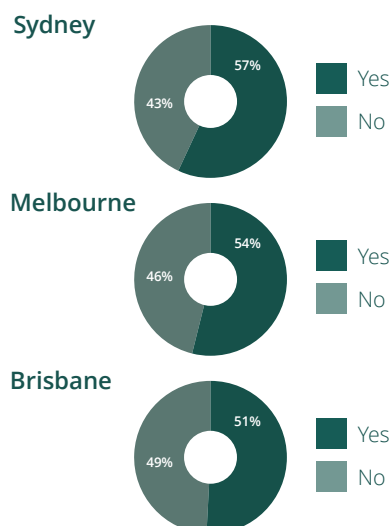
Research

- Online survey conducted between 30 May and 13 June 2025
- 3,017 respondents, aged 18+ with a drivers licence from Brisbane, Melbourne and Sydney

How people travel for work and study

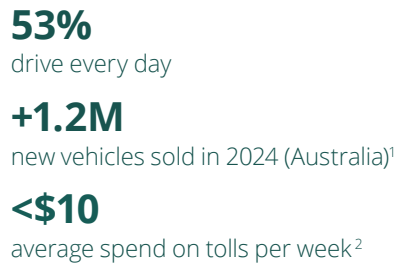


Ability to adjust work hours to avoid peak hour



Q. If your job or shift requires you to commute during peak hour travel times, are you able to adjust your work start and end times?

How people get around

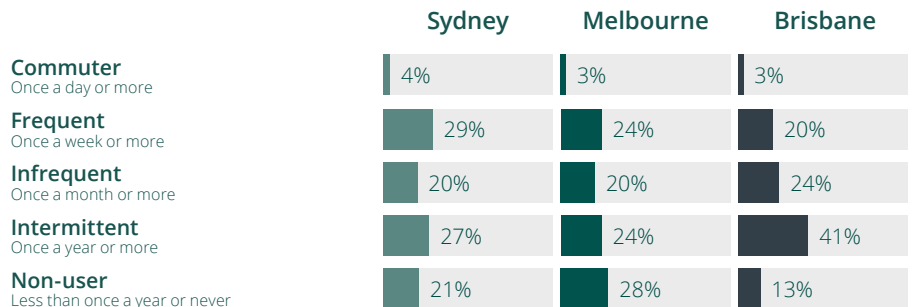


Top reasons for using toll roads in Australia



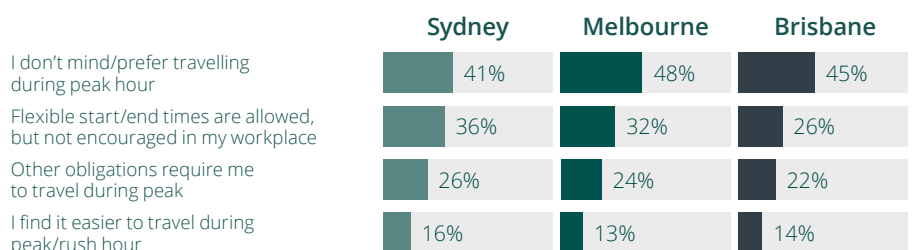
Q. Why do you use toll roads? Please select all that apply.

Frequency of toll road use



Q. How often do you travel on any road, bridge, or tunnel you must pay to use, otherwise known as a toll road?

Reasons for travelling during peak hour



Q. Which of the following are reasons why you don't/can't avoid travelling during peak hour more often? Please select all that apply.

Congestion concern



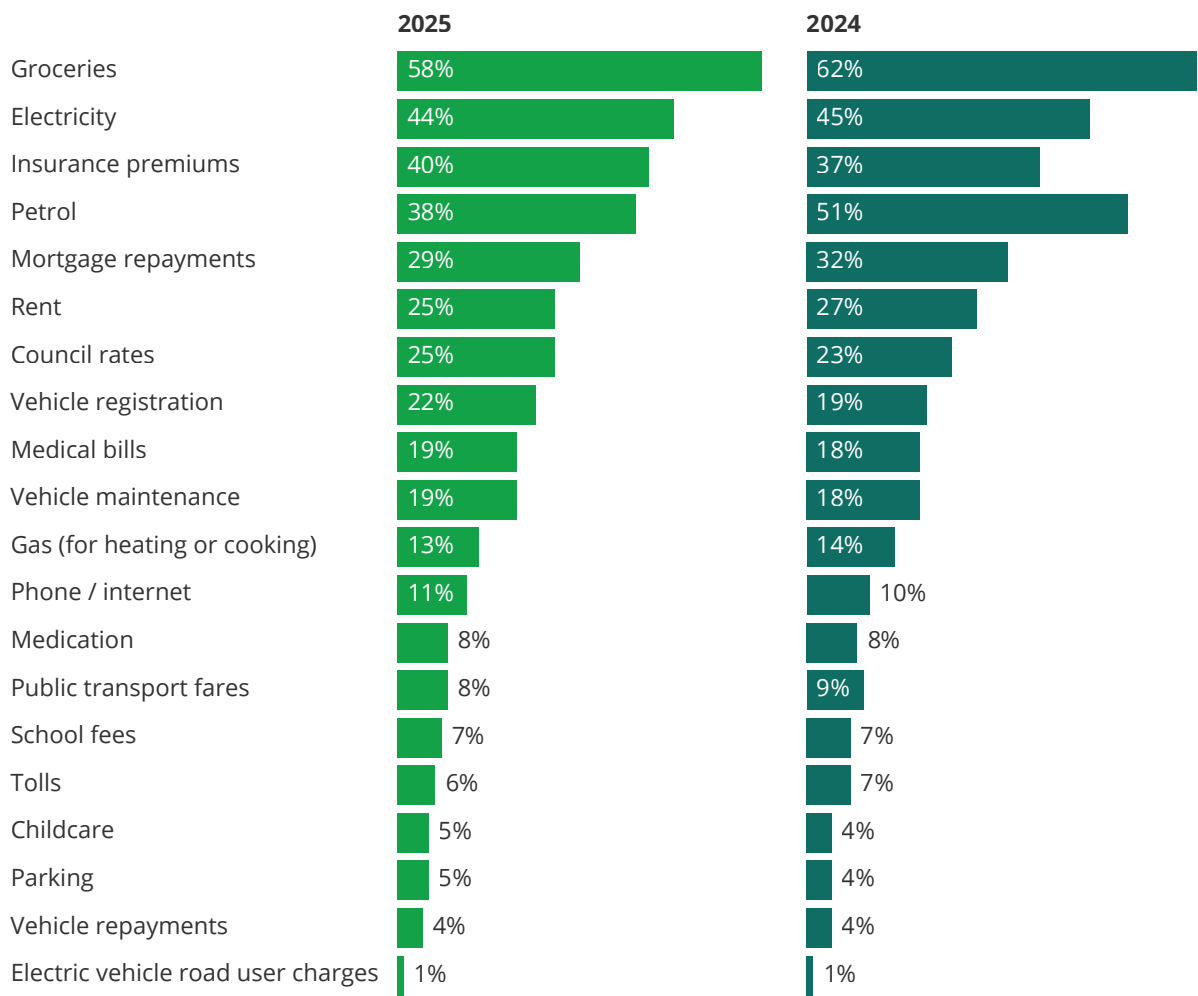
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¹ Federal Chamber of Automotive Industries, January 2025

² ~77% of Transurban's Australian retail customers spend on average less than \$10 per week on tolls

³ Deloitte Access Economics (DAE), September 2024

What's impacting people's budgets



Q. Which expenses are you most concerned about? By concerned we mean the expenses you worry about with increases in cost and your ability to manage those increases in your budget. Please select up to five expenses.

Ways to save

Everyday decisions



Bigger decisions

